



HOW TO CLOUD MANAGE

14th AUG 2014

Sync4DR Cloud Manage Guided Tour

This document provides the step by step guide for trial testing Sync4DR.

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Last Updated by

Date

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CLOUD MANAGE

Setting up Managed Client

1. After connecting your client to the cloud, you should see the following on the cloud.

Connected Clients

Connected client database empty

Unmanaged Clients

Computer Name	Operating System	Hardware Type	Accept	Delete
HELPDESK2-WIN7	Microsoft Windows 7 Professional	Workstation		

- All
- Servers
- Workstations
- Virtual Host
- Unmanaged Clients

2. Click on Accept to join it to your managed list.

Connected Clients

Computer Name	Operating System	Hardware Type	Last Run Status	Status
HELPDESK2-WIN7	Microsoft Windows 7 Professional	Workstation		

- All
- Servers
- Workstations
- Virtual Host
- Unmanaged Clients

Create a replication job

1. Click on one of the connected clients under your Dashboard.



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Connected Clients

Computer Name	Operating System	Hardware Type	Last Run Status	Status
HELPDESK2-WIN7	Microsoft Windows 7 Professional	Workstation		

- All
- Servers
- Workstations
- Virtual Host
- Unmanaged Clients

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2. Click on New Backup Plan on the right side after you have selected the client you want.

Job ID	2
Job Name	<input type="text" value="new job"/>
Source	<input type="text" value="C:\source\"/> <i>Note: Trailing "\" at the end of the source location will only backup the contents of the source folder.</i>
Destination Type	<input type="text" value="Local Folder"/>
Destination	<input "="" type="text" value="D:\destination\"/>
Frequency	<input type="text" value="Hourly"/>
Start Date	<input type="text" value="03"/> <input type="text" value="02"/> <input type="text" value="2015"/>
Start Time	<input type="text" value="00"/> <input type="text" value="00"/>
Shadow Copy	<input type="text" value="AlphaVSS"/>
Permission	<input type="checkbox"/> Include Groups <input type="checkbox"/> Include Owners <input type="checkbox"/> Include Permission

- a. Job Name: Input a job name that describe the job.
- b. Source: It can be local folder or network folder.
- c. Destination Type:
 - i. Local Folder
 - ii. Network Folder: You have to ensure that the service credential the client is run as has access to it.
 - iii. Rsync Server: You will need to fill in the Username and Password field.
 - iv. Removable Storage
- d. Destination: (examples)
 - i. D:\destination\
ii. \\destination\folder\
 - iii. 192.168.42.1\folder
 - iv. E:\removable\
- e. Frequency:
 - i. Hourly
 - ii. Daily
 - iii. Weekly
 - iv. Monthly
- f. Shadow Copy
 - i. AlphaVSS
 - ii. MicrosoftVSS
 - iii. None (Choose None if your source is from a network folder) (Files that are currently in used will not be copied)
- g. Permission: Tick the respective boxes if you need to have that permission copied over.

3. After clicking create, you should see your newly created job on the list.

Backup Plans (HELPDESK2-WIN7)

JobID	Name	Source	Destination	Schedule		
2	new job	C:\source\	D:\destination\	Hourly		

- ▶ Backup Plans
 - ▶ New Backup Plan
 - ▶ New from Policy
- ▶ Logs
- ▶ Computer Details

- ▶ Remove Client

Using Policy to create replication jobs

1. Go to Management then Policy. Click on Add New Policy.

Policy

Policy database empty.

▸ COMPANY DETAILS

▸ POLICY

▸ Add New Policy

▸ USERS

▸ SETTINGS

▸ LICENSE

2. Fill in the form. The fields are similar to the fields for creating a new job as shown in the previous section. Click on New Policy when you are done.

New Backup Policy

Policy Name	<input type="text"/>
Source	<input type="text"/>
Destination Type	<input type="text" value="Local Folder"/>
Destination	<input type="text"/>
Schedule	<input type="text" value="Hourly"/>
Start Date	<input type="text" value="03"/> <input type="text" value="02"/> <input type="text" value="2015"/>
Start Time	<input type="text" value="00"/> <input type="text" value="00"/>
Shadow Copy	<input type="text" value="None"/>
Permission	<input type="checkbox"/> Include Groups <input type="checkbox"/> Include Owners <input type="checkbox"/> Include Permission

New Policy

3. A new policy is now created.

Policy

Policy Name	Source	Destination		
Backup Policy	C:\Backup\	D:\Backup\		

▸ COMPANY DETAILS

▸ POLICY

▸ Add New Policy

▸ USERS

▸ SETTINGS

▸ LICENSE

4. Go back to dashboard and select the client.

Connected Clients

Computer Name	Operating System	Hardware Type	Last Run Status	Status
HELPDESK2-WIN7	Microsoft Windows 7 Professional	Workstation		

▸ All

▸ Servers

▸ Workstations

▸ Virtual Host

▸ Unmanaged Clients

5. Click on New Policy on the right side. Then click the green Plus icon.

Backup Plans (HELPDESK2-WIN7)

Add New Job from Policy

Name	Source	Destination	Schedule	
Backup Policy	C:\Backup\	D:\Backup\	Hourly	

▸ Backup Plans

▸ New Backup Plan

▸ New from Policy

▸ Logs

▸ Computer Details

▸ Remove Client

6. This will create a new job automatically without the need to fill in all the details again.

Backup Plans (HELPDESK2-WIN7)

JobID	Name	Source	Destination	Schedule	
2	Policy: Backup Policy	C:\Backup\	D:\Backup\	Hourly	

- ▶ Backup Plans
 - ▶ New Backup Plan
 - ▶ New from Policy
- ▶ Logs
- ▶ Computer Details

- ▶ Remove Client

Monitor replication log

1. Click on Logs

Backup Plans (HELPDESK2-WIN7)

JobID	Name	Source	Destination	Schedule		
2	new job	C:\source\	D:\destination\	Hourly		

- ▶ Backup Plans
- ▶ New Backup Plan
- ▶ New from Policy
- ▶ Logs
- ▶ Computer Details
- ▶ Remove Client

2. You will see a list of the logs from each completion of the job by the client.

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Job ID	Start Time (d/m/Y H:m:s)	End Time (d/m/Y H:m:s)	Duration (H:m:s)	Result
1	30/01/2015 14:00:07	30/01/2015 14:00:40	00:00:33	Successful
1	30/01/2015 13:00:04	30/01/2015 13:00:38	00:00:33	Successful
1	30/01/2015 12:00:05	30/01/2015 12:00:39	00:00:33	Successful
1	30/01/2015 11:00:00	30/01/2015 11:00:32	00:00:32	Successful
1	30/01/2015 10:00:03	30/01/2015 10:00:39	00:00:35	Successful
1	29/01/2015 18:00:02	29/01/2015 18:00:40	00:00:37	Successful
1	29/01/2015 17:00:05	29/01/2015 17:00:43	00:00:37	Successful
1	29/01/2015 16:00:07	29/01/2015 16:08:45	00:08:38	Successful
1	29/01/2015 15:00:02	29/01/2015 15:00:42	00:00:39	Successful
1	29/01/2015 13:15:53	29/01/2015 13:24:25	00:08:32	Successful

Add Admin users

1. Click on Management then click on users. You should see a list of current users.



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Cloud user accounts

LoginID	Name	Email	Last Log Date	-	-
abclorem	Jin	jin@itsupport.sg	20/08/2014 06:38:01		

COMPANY DETAILS

POLICY

USERS

New Cloud User

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2. Click on New Cloud User and enter the details of the new user. Click the Add User button.



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New cloud user account

Login ID	<input type="text" value="new_user"/>
	<input checked="" type="checkbox"/> Use E-mail
E-mail	<input type="text" value="new@user.com"/>
First Name	<input type="text" value="new"/>
Last Name	<input type="text" value="user"/>

- COMPANY DETAILS
- POLICY
- USERS
 - New Cloud User
- SETTINGS
- LICENSE

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3. You should see the newly added user in the list now.



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Cloud user accounts

LoginID	Name	Email	Last Log Date	-	-
abclorem	Jin	jin@itsupport.sg	20/08/2014 06:38:01		
new@user.com	new	new@user.com			

▶ COMPANY DETAILS

▶ POLICY

▶ USERS

▶ New Cloud User

▶ SETTINGS

▶ LICENSE

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